

XL Motors

Vehicle Damage Assessor - Coventry

About us

Established in 1990 XL Motors is Coventry's award winning British Standard Approved Accident Repair centre.

XL Motors have offered accident and repair services to businesses and the public in Coventry and surrounding areas for over 32 years. Under the XL Motors Group, we also now offer MOT, Service and Mechanical repairs a total all round motoring service, with over 12 Manufacturer Approvals including, Jaguar, Land Rover, Volvo , BMW and Mini making them an Industry Leading repairer, through continually Investment in Training and Technology.

Benefits

- Industry Leading Salary
- Exceptional Bonus Scheme
- 28 Days annual leave inclusive of Bank Holidays
- Plus, extra days Holiday for your Birthday
- Workplace Pension
- Modern Uniform Provide
- Proven Career Progression
- Outstanding Company Culture and Ethos
- Regular Rewards and Incentives
- Manufacturer Learning Journey
- Flexible working Hours with opportunities for overtime
- Opportunities to attend local sporting events through our local partnerships with Coventry City Football Club and Coventry Rugby Club.
- This is not a job it's a career

About you

The role of a Vehicle Damage Assessor is to ensure best practices and methods are met across the board, by standardising all estimates for customers enabling smooth transition on authority and invoicing, you will inspect damage vehicles, assessing the full extent of the damage, cost of repair and estimated time of repair. An important aspect of the role is to identify the correct repair methods and using are body management system prepare, record, and maintain records of estimates. You will liaise directly with insurance engineers to gain authority to repair vehicles at the costs estimated.

Ideal requirements :

NVQ Level 3/ ATA

Audatex Qualification (not essential as training can be provided)

Core duties and responsibilities

- Liaising with customer service to ensure the customer experience is managed with the highest level of service
- Answering and making phone calls
- Create assessment using Audatex
- Deal with Approved Manufacturers
- Sourcing Methods for repair
- Data inputting
- Imaging customers vehicles
- Achieve daily targets
- Adhere to company policies guidelines and health and safety regulations

Working Hours

Standard business hours are 8am – 5.30pm Monday – Friday and 8am – 12.30pm Saturdays

The role will be based on a 40-hour contract including one in four Saturdays, with overtime available

Salary

Starting salary from £28,000 to £38,000, £43,000 OTE dependant on experience

Requirement

Driving License

Proof of residence in the UK.

Together we achieve greatness